

Module A: Access and use of the internet (Scope: all enterprises)			
A1.1	How many persons employed have access to the internet for business purposes? <i>including fixed line and mobile connection</i> (Include all employees who have Internet access from their workstation or from home (remote), e.g. An accountant who works remotely and uses the private internet)	Number	/ ___ /
A1.2	If you can't provide this value, <i>please indicate an estimate of the percentage of the total number of persons employed who have access to the internet for business purposes</i>	Percent	/ ___ /

If A1.1 or A1.2 is „0“, go to question F1, otherwise continue the interview.

Use of a fixed line connection to the internet for business purposes			
A2	Does your enterprise use any type of fixed line connection to the internet? (e.g., ADSL, SDSL, VDSL, fiber optics technology (FTTP), cable technology, etc.)	Yes 1 <input type="checkbox"/> Continue the interview	No 2 <input type="checkbox"/> Go to → A5
A3	What is the maximum contracted download speed of the fastest fixed line internet connection of your enterprise? (Tick only one, If you have several different Internet speeds, indicate the speed of the fastest one)		
A3.1	Less than 2 Mbit/s	1 <input type="checkbox"/>	
A3.2	2 - 10 Mbit/s	2 <input type="checkbox"/>	
A3.3	10 - 30 Mbit/s	3 <input type="checkbox"/>	
A3.4	30 - 100 Mbit/s	4 <input type="checkbox"/>	
A3.5	100 - 500 Mbit/s	5 <input type="checkbox"/>	
A3.6	500 Mbit/s - 1 Gbit/s	6 <input type="checkbox"/>	
A3.7	At least 1 Gbit/s	7 <input type="checkbox"/>	
A4	Is the speed of your fixed connection(s) to the internet usually sufficient for the actual needs of the enterprise?	Yes 1 <input type="checkbox"/>	No 2 <input type="checkbox"/>

Use of a mobile connection to the internet for business purposes			
A mobile connection to the internet means the usage of portable devices connecting to the internet through mobile telephone networks for business purposes. Enterprises provide portable devices and pay for all or at least up to a limit, the subscription and the use costs.			
A5	Does your enterprise provide portable devices that allow a mobile connection to the internet using mobile telephone networks, for business purposes? (e.g., via portable computers or other portable devices such as smartphones) Note: Tick 'No' if the devices allowed Internet connection only via wireless networks (i.e., wireless networks, Wi-Fi an etc.) and not via mobile telephone networks.	Yes 1 <input type="checkbox"/> Continue the interview	No 2 <input type="checkbox"/> Go to → A7

A6	How many persons employed use a portable device provided by the enterprise, that allows internet connection via mobile telephone networks, for business purposes? (e.g., portable computers, or other portable devices such as smartphones)	Number	/ ____ /
A6.1	<i>If you can't provide this value, please indicate an estimate of the percentage of the total number of persons employed who use a portable device provided by the enterprise, that allows internet connection via mobile telephone networks, for business purposes.</i>	Percent	/ ____ /

Use of a website			
A7	Does your enterprise have a website?	Yes 1 <input type="checkbox"/>	No 2 <input type="checkbox"/>
		Continue the interview	Go to → A9
A8	Does the website have any of the following?		
		Yes	No
A8.1	Description of goods or services, price information	1 <input type="checkbox"/>	2 <input type="checkbox"/>
A8.2	Online ordering or reservation or booking, e.g., shopping cart	1 <input type="checkbox"/>	2 <input type="checkbox"/>
A8.3	Possibility for visitors to customise or design online goods or services	1 <input type="checkbox"/>	2 <input type="checkbox"/>
A8.4	Tracking or status of orders placed	1 <input type="checkbox"/>	2 <input type="checkbox"/>
A8.5	Personalised content on the website for regular/recurrent visitors	1 <input type="checkbox"/>	2 <input type="checkbox"/>
A8.6	A chat service for customer support (a chatbot, virtual agent or a person replying to customers)	1 <input type="checkbox"/>	2 <input type="checkbox"/>
A8.7	Advertisement of open job positions or online job application	1 <input type="checkbox"/>	2 <input type="checkbox"/>
A8.8	Content available in at least two languages	1 <input type="checkbox"/>	2 <input type="checkbox"/>

Use of social media			
Enterprises using social media are considered those that have a user profile, an account or a user licence depending on the requirements and the type of the social media.			
		Yes	No
A9	Does your enterprise use any social media (i.e. have a user profile or an account)? (e.g. Facebook, Instagram, X (formerly Twitter), Snapchat, YouTube, LinkedIn, TikTok, Xing, Viadeo)	1 <input type="checkbox"/>	2 <input type="checkbox"/>

Module B: e-Commerce sales (Scope: enterprises with access to the internet, i.e., if A1>0)			
<p>In e-commerce sales of goods or services, the order is placed via web sites, apps or EDI-type messages by methods specifically designed for the purpose of receiving orders. The payment may be done online or offline. Note: e-Commerce does not include orders written in e-mail.</p>			
Web sales of goods or services			
<p>Web sales cover orders, bookings and reservations placed by your customers via</p> <ul style="list-style-type: none"> • your enterprise's websites or apps: <ul style="list-style-type: none"> ○ online store (webshop); ○ web forms; ○ extranet (webshop or web forms); ○ booking/reservation applications for services; ○ apps for mobile devices or computers; • e-commerce marketplace websites or apps (used by several enterprises for trading goods or services). <p>Orders written in e-mail are not counted as web sales</p>			
B1	During 2025, did your enterprise have web sales of goods or services via:	Yes	No
B1.1	your enterprise's websites or apps? (Including extranets)	1 <input type="checkbox"/>	2 <input type="checkbox"/>
B1.2	e-commerce marketplace websites or apps used by several enterprises for trading goods or services?	1 <input type="checkbox"/>	2 <input type="checkbox"/>
If both B1.1 and B1.2 = "No", then go to B9			
B2	What was the value of your web sales? (please refer to the provided definition of web sales) (Please answer to B2.1 OR B2.2)		
B2.1	What was the value of your web sales of goods or services, in 2025?	Gel	/ _____ /
B2.2	OR If you can't provide this value: What percentage of total turnover was generated by web sales of goods or services, in 2025? If you cannot provide the exact percentage an approximation will suffice.	%	/ _____ /
Question B3 should be answered only if both B1.1 and B1.2 = "Yes"			
B3	What was the percentage breakdown of the value of web sales in 2025 for the following: (Please refer to value of web sales you reported in B2) If you cannot provide the exact percentages an approximation will suffice.		
B3.1	via your enterprise's websites or apps? (Including extranets)	%	/ _____ /
B3.2	via e-commerce marketplace websites or apps used by several enterprises for trading goods or services?	%	/ _____ /
B3.3	Total	%	100
B4	What was the percentage breakdown of the value of web sales in 2025 by type of customer: (Please refer to value of web sales you reported in B2) If you cannot provide the exact percentages an approximation will suffice.		
B4.1	Sales to private consumers (B2C)		/ _____ /
B4.2	Sales to other enterprises (B2B) and Sales to public sector (B2G)		/ _____ /
B4.3	Total		100
B5	What was the percentage breakdown of the value of web sales in 2024 by type of products: (Please refer to value of web sales you reported in B2.)		
B5.1	Physical goods		/ _____ /

B5.2	Digital goods or services (digitally delivered) (e.g. software or other digital content as downloads or as a streaming services (e.g. software licences, e-books, e-newspapers, apps, online courses/webinars)	/ _____ /	
B5.3	Services not digitally delivered (e.g. accommodation, travel, maintenance or repair services)	/ _____ /	
B5.4	Total	100%	
B6	During 2025, did your enterprise have web sales to customers located in the following geographic areas?		
		Yes	No
B6.1	Georgia	1 <input type="checkbox"/>	2 <input type="checkbox"/>
B6.2	EU countries	1 <input type="checkbox"/>	2 <input type="checkbox"/>
B6.3	CIS countries	1 <input type="checkbox"/>	2 <input type="checkbox"/>
B6.4	USA	1 <input type="checkbox"/>	2 <input type="checkbox"/>
B6.5	Other countries	1 <input type="checkbox"/>	2 <input type="checkbox"/>
The following question (B7) should only be answered if at least two of the above possible responses in question B6 are answered with "Yes" otherwise check next filter instruction before question B8			
B7	What was the percentage breakdown of the value of web sales in 2025 to customers located in the following geographic areas? (Please refer to value of web sales you reported in B2) If you cannot provide the exact percentages an approximation will suffice.		
B7.1	Georgia	/ _____ /	
B7.2	EU countries	/ _____ /	
B7.3	CIS countries	/ _____ /	
B7.4	USA	/ _____ /	
B7.5	Other countries	/ _____ /	
The following question (B8) should only be answered if B6.2="Yes", otherwise go to B9.			

B8	Regarding web sales to EU countries: did your enterprise experience any of the following difficulties during 2025?		
		Yes	No
B8.1	High costs of delivering or returning products when selling to EU countries	1 <input type="checkbox"/>	2 <input type="checkbox"/>
B8.2	Difficulties related to resolving complaints and disputes when selling to EU countries	1 <input type="checkbox"/>	2 <input type="checkbox"/>
B8.3	Adapting product labelling for sales to EU countries	1 <input type="checkbox"/>	2 <input type="checkbox"/>
B8.4	Lack of knowledge of foreign languages for communicating with customers in EU countries	1 <input type="checkbox"/>	2 <input type="checkbox"/>
B8.5	Restrictions from your business partners to sell to certain EU countries	1 <input type="checkbox"/>	2 <input type="checkbox"/>
B8.6	Difficulties related to the VAT system in EU countries (e.g., uncertainty regarding VAT treatment in different countries)	1 <input type="checkbox"/>	2 <input type="checkbox"/>

EDI-type sales			
<p>EDI-type sales cover orders placed by your customers via EDI-type messages (EDI: Electronic Data interchange) meaning:</p> <ul style="list-style-type: none"> • in an agreed or standard format suitable for automated processing; • EDI-type order message created from the business system of the customer; • including orders transmitted via EDI-service provider; • including automatic system generated demand driven orders; • including orders received directly into your ERP system. <p>Examples of EDI: GS1/EANCOM, GS1/XML, GS1/UN/CEFACT XML, EDIFACT, XML/EDI (e.g. UBL, Rosettanet), without the individual messages being typed manually</p>			
		Yes	No
B9	During 2025, did your enterprise have EDI-type sales of goods or services?	1 <input type="checkbox"/>	2 <input type="checkbox"/> Go to → C1
B10	What was the value of your EDI-type sales? (Please refer to the provided definition of EDI-type sales) Please answer to B10.1 OR B10.2		
B10.1	What was the value of your EDI-type sales of goods or services, in 2025?	Gel	/ ____ /
B10.2	OR if you can't provide this value: What percentage of total turnover was generated by EDI-type sales of goods or services, in 2025? If you cannot provide the exact percentage an approximation will suffice.	%	/ ____ /

Module C: Sharing of information electronically within the enterprise (Scope: enterprises with access to the internet, i.e., if A1>0)			
<p>An ERP (Enterprise Resource Planning) is a software used to manage resources by sharing information among different functional areas (e.g., accounting, planning, production, marketing, etc.). ERP software can be off-the-shelf software, customised to the needs of the enterprise or self-created software. Examples are SAP, ORACLE, Microsoft Dynamics AX, Microsoft Dynamics NAV, JD Edwards.</p>			
C1	Does your enterprise use ERP software?	Yes 1 <input type="checkbox"/>	No 2 <input type="checkbox"/>
<p>CRM (Customer Relationship Management) refers to any software application for managing information about customers.</p>			
C2	Does your enterprise use CRM software?	Yes 1 <input type="checkbox"/>	No 2 <input type="checkbox"/>
<p>BI software accesses and analyses data (e.g. from data warehouses, data lakes) from internal IT systems and/or external sources and presents analytical findings in reports, summaries, dashboards, graphs, charts or maps, to provide users with detailed insights for decision-making or strategic planning.</p>			
C3	Does your enterprise use Business Intelligence (BI) software?	Yes 1 <input type="checkbox"/>	No 2 <input type="checkbox"/>

Data analytics			
<p>Data analytics refers to the use of technologies, techniques or software tools for analysing data to extract patterns, trends and insights to make conclusions, predictions and better decision-making with the aim of improving performance (e.g. increase production, reduce costs). Data may be extracted from your own enterprise' data source or from external sources (e.g. suppliers, customers, government).</p>			
C4	Does your enterprise perform data analytics by own employees? Please, consider internal and external data sources.	Yes 1 <input type="checkbox"/>	No 2 <input type="checkbox"/> Go to → C6

C5	Does your enterprise perform data analytics on data from the following sources?	Yes	No
C5.1	Data analytics on data from transaction records such as sale details, payments records (e.g. from Enterprise Resource Planning system (ERP), own webshop)	1 <input type="checkbox"/>	2 <input type="checkbox"/>
C5.2	Data analytics on data about customers such as customer purchasing information, location, preferences, customer reviews, searches (e.g. from Customer Relationship Management system (CRM) or own website)	1 <input type="checkbox"/>	2 <input type="checkbox"/>
C5.3	Data analytics on data from social media, incl. from your enterprise's own social media profiles (e.g. personal information, comments, video, audio, images)	1 <input type="checkbox"/>	2 <input type="checkbox"/>
C5.4	Data analytics on web data (e.g. search engine trends, web scraping* data) <i>*use of computer program for extracting data from websites</i>	1 <input type="checkbox"/>	2 <input type="checkbox"/>
C5.5	Data analytics on location data from the use of portable devices or vehicles (e.g. portable devices using mobile telephone networks, wireless connections or GPS)	1 <input type="checkbox"/>	2 <input type="checkbox"/>
C5.6	Data analytics on data from smart devices or sensors (e.g. Machine to Machine (M2M) communications, sensors installed in machinery, manufacturing sensors, smart meters, Radio frequency identification (RFID2) tags)	1 <input type="checkbox"/>	2 <input type="checkbox"/>
C5.7	Data analytics on government authorities' open data (e.g. enterprise public records, weather conditions, topographic conditions, transport data, housing data, buildings data)	1 <input type="checkbox"/>	2 <input type="checkbox"/>
C5.8	Data analytics on satellite data (e.g. satellite imagery, navigation signals, position signals) Please, include data acquired from enterprise's own infrastructure or from externally provided service (e.g. AWS Ground Station) and exclude location data from the use of portable devices or vehicles using GPS.	1 <input type="checkbox"/>	2 <input type="checkbox"/>
C6	Does an external enterprise or organisation perform data analytics for your enterprise? <i>Please include data analytics based on data from internal and external sources.</i>	Yes 1 <input type="checkbox"/>	No 2 <input type="checkbox"/>

Module D: Use of cloud computing services (Scope: enterprises with access to the internet, i.e. if A1>0)			
<p>Cloud computing refers to ICT services that are used over the internet to access software, computing power, storage capacity etc.;</p> <p>where the services have all of the following characteristics:</p> <ul style="list-style-type: none"> • are delivered from servers of service providers; • can be easily scaled up or down (e.g. number of users or change of storage capacity) ; • can be used on-demand by the user, at least after the initial set up (without human interaction with the service provider); • are paid for, either per user, by capacity used, or they are pre-paid. <p>Cloud computing may include connections via Virtual Private Networks (VPN).</p>			
D1	Does your enterprise use any paid cloud computing services? (Please refer to the definition of cloud computing above, exclude free of charge services.)	Yes 1 <input type="checkbox"/>	No 2 <input type="checkbox"/> <i>Go to</i>
D2	Does your enterprise use any of the following paid cloud computing services?	Yes	No
D2.1	E-mail (as a cloud computing service)	1 <input type="checkbox"/>	2 <input type="checkbox"/>
D2.2	Office software (e.g. word processors, spreadsheets) (as a cloud computing service)	1 <input type="checkbox"/>	2 <input type="checkbox"/>

D2.3	Finance or accounting software applications (as a cloud computing service)	1 <input type="checkbox"/>	2 <input type="checkbox"/>
D2.4	Enterprise Resource Planning (ERP) software applications (as a cloud computing service)	1 <input type="checkbox"/>	2 <input type="checkbox"/>
D2.5	Customer Relationship Management (CRM) software applications (as a cloud computing service)	1 <input type="checkbox"/>	2 <input type="checkbox"/>
D2.6	Security software applications (e.g. antivirus program, network access control) (as a cloud computing service)	1 <input type="checkbox"/>	2 <input type="checkbox"/>
D2.7	Hosting the enterprise's database(s) (as a cloud computing service)	1 <input type="checkbox"/>	2 <input type="checkbox"/>
D2.8	Storage of files (as a cloud computing service)	1 <input type="checkbox"/>	2 <input type="checkbox"/>
D2.9	Computing power to run the enterprise's own software (as a cloud computing service)	1 <input type="checkbox"/>	2 <input type="checkbox"/>
D2.10	Computing platform providing a hosted environment for application development, testing or deployment (e.g. reusable software modules, application programming interfaces (APIs)) (as a cloud computing service)	1 <input type="checkbox"/>	2 <input type="checkbox"/>
D3	<p>What was the total cost of the cloud computing services purchased by the enterprise in 2025?</p> <p><i>Please include only the cost paid to the cloud computing service provider or seller.</i></p> <p><i>If your enterprise has started purchasing cloud computing services in 2025, then write the value 0.</i></p>	/ ____ / GEL	

Module E: Artificial Intelligence			
(Scope: enterprises with access to the internet, i.e., if A1>0)			
<p>Artificial intelligence refers to systems that use technologies such as: text mining, computer vision, speech recognition, natural language generation, machine learning, deep learning to gather and/or use data to predict, recommend or decide, with varying levels of autonomy, the best action to achieve specific goals.</p> <p>Artificial intelligence systems can be purely software based, e.g.:</p> <ul style="list-style-type: none"> - chatbots and business virtual assistants based on natural language processing; - face recognition systems based on computer vision or speech recognition systems; - machine translation software; - data analysis based on machine learning, etc.; <p>or embedded in devices, e.g.:</p> <ul style="list-style-type: none"> -autonomous robots for warehouse automation or production assembly works; -autonomous drones for production surveillance or parcel handling, etc. 			
E1	Does your enterprise use any of the following Artificial Intelligence technologies?	Yes	No
E1.1	Technologies performing analysis of written language (text mining)	1 <input type="checkbox"/>	2 <input type="checkbox"/>
E1.2	Technologies converting spoken language into machine-readable format (speech recognition)	1 <input type="checkbox"/>	2 <input type="checkbox"/>
E1.3	Technologies generating written or spoken language (natural language generation)	1 <input type="checkbox"/>	2 <input type="checkbox"/>
E1.4	Technologies identifying objects or persons based on images (image recognition, image processing)	1 <input type="checkbox"/>	2 <input type="checkbox"/>
E1.5	Machine learning (e.g., deep learning) for data analysis	1 <input type="checkbox"/>	2 <input type="checkbox"/>

E1.6	Technologies automating different workflows or assisting in decision making (Artificial Intelligence based software robotic process automation)	1 <input type="checkbox"/>	2 <input type="checkbox"/>
E1.7	Technologies enabling physical movement of machines via autonomous decisions based on observation of surroundings (autonomous robots, selfdriving vehicles, autonomous drones)	1 <input type="checkbox"/>	2 <input type="checkbox"/>
E1.8	AI Technologies generating pictures, videos, sound/audio	1 <input type="checkbox"/>	2 <input type="checkbox"/>
If E1.1 to E1.8 = “No” then go to E4, otherwise continue the interview			

E2	Does your enterprise use Artificial Intelligence software or systems for any of the following purposes?	Yes	No
E2.1	for marketing or sales e.g., - chatbots based on natural language processing for customer support, - customer profiling, price optimisation, personalised marketing offers, market analysis based on machine learning, etc.	1 <input type="checkbox"/>	2 <input type="checkbox"/>
E2.2	for production processes e.g., - predictive maintenance based on machine learning, - tools to classify products or find defects in products based on computer vision, - autonomous drones for production surveillance, security or inspection tasks, - assembly works performed by autonomous robots, etc.	1 <input type="checkbox"/>	2 <input type="checkbox"/>
E2.3	for organisation of business administration processes e.g., - business virtual assistants based on machine learning and/or natural language processing, - voice to text conversion based on speech recognition for document drafting, - automated planning or scheduling based on machine learning, - machine translation, etc.	1 <input type="checkbox"/>	2 <input type="checkbox"/>
E2.4	for logistics e.g., - autonomous robots for pick-and-pack solutions in warehouses, - route optimization based on machine learning, - autonomous robots for parcel shipping, tracing, distribution and sorting, - autonomous drones for parcel delivery, etc.	1 <input type="checkbox"/>	2 <input type="checkbox"/>
E2.5	for ICT security e.g., - face recognition based on computer vision for authentication of ICT users, - detection and prevention of cyber-attacks based on machine learning, etc.	1 <input type="checkbox"/>	2 <input type="checkbox"/>

E2.6	for accounting, controlling or finance management e.g., - machine learning to analyse data that helps to make financial decisions, - invoice processing based on machine learning, - machine learning or natural language processing for bookkeeping documents, etc.	1 <input type="checkbox"/>	2 <input type="checkbox"/>
E2.7	for research and development (R&D) or innovation activity (excluding research on AI) e.g., - analysis of data for conducting research, solving research problems, developing a new or significantly improved product/service based on machine learning, etc.	1 <input type="checkbox"/>	2 <input type="checkbox"/>

E3	How did you enterprise acquire the Artificial Intelligence software or systems that it uses?	Yes	No
E3.1	They were developed by own employees (including those employed in parent or affiliate enterprise)	1 <input type="checkbox"/>	2 <input type="checkbox"/>
E3.2	Commercial software or systems were modified by own employees (including those employed in parent or affiliate enterprise)	1 <input type="checkbox"/>	2 <input type="checkbox"/>
E3.3	Open-source software or systems were modified by own employees (including those employed in parent or affiliate enterprise)	1 <input type="checkbox"/>	2 <input type="checkbox"/>
E3.4	Commercial software or systems ready to use were purchased (including examples where it was already incorporated in a purchased item or system)	1 <input type="checkbox"/>	2 <input type="checkbox"/>
E3.5	External providers were contracted to develop or modify them	1 <input type="checkbox"/>	2 <input type="checkbox"/>

Questions E4 and E5 are presented only to respondents who answered 'No' to E1.1-E1.8 questions i.e., enterprises that did not use any of the Artificial Intelligence technologies listed in question E1.

E4	Has your enterprise ever considered using any of the Artificial Intelligence technologies listed in question E1?	Yes	No
		1 <input type="checkbox"/>	2 <input type="checkbox"/> Go to → E6
E5	What are the reasons for your enterprise not to use any of the Artificial Intelligence technologies listed in question E1?	Yes	No
E5.1	The costs seem too high	1 <input type="checkbox"/>	2 <input type="checkbox"/>
E5.2	There is a lack of relevant expertise in the enterprise	1 <input type="checkbox"/>	2 <input type="checkbox"/>
E5.3	Incompatibility with existing equipment, software or systems	1 <input type="checkbox"/>	2 <input type="checkbox"/>
E5.4	Difficulties with availability or quality of the necessary data	1 <input type="checkbox"/>	2 <input type="checkbox"/>
E5.5	Concerns regarding violation of data protection and privacy	1 <input type="checkbox"/>	2 <input type="checkbox"/>
E5.6	Lack of clarity about the legal consequences (e.g., liability in case of damage caused by the use of Artificial Intelligence)	1 <input type="checkbox"/>	2 <input type="checkbox"/>
E5.7	Ethical considerations	1 <input type="checkbox"/>	2 <input type="checkbox"/>
E5.8	Artificial Intelligence technologies are not useful for the enterprise	1 <input type="checkbox"/>	2 <input type="checkbox"/>

E6	Does your enterprise currently use big data technologies for processing and analyzing large datasets?	Yes 1 <input type="checkbox"/>	No 2 <input type="checkbox"/> Go to → F1
E6.1	If yes, please specify the used big data technology (e.g., Microsoft BI, APACHE Hadoop, Spark, Cassandra, ZOHO Analytics, Cloudera, etc.).	/ _____ /	

Module F: ICT specialists and skills (Scope: all enterprises)			
F1	Does your enterprise employ ICT specialists? ICT specialists are persons employed for whom ICT is the main job. For example, to develop, operate or maintain ICT systems or applications.	Yes 1 <input type="checkbox"/>	No 2 <input type="checkbox"/>
F2	Did your enterprise provide any type of training to develop ICT related skills of the persons employed, during 2025?	Yes	No
F2.1	Training for ICT specialists (Tick "No" if your enterprise didn't employ ICT specialists during 2025)	1 <input type="checkbox"/>	2 <input type="checkbox"/>
F2.2	Training for other persons employed	1 <input type="checkbox"/>	2 <input type="checkbox"/>
F3	Did your enterprise recruit or try to recruit ICT specialists during 2025?	Yes 1 <input type="checkbox"/>	No 2 <input type="checkbox"/> Go to → F6
F4	During 2025, did your enterprise have vacancies for ICT specialists that were difficult to fill?	Yes 1 <input type="checkbox"/>	No 2 <input type="checkbox"/> Go to → F6
F5	Did your enterprise have any of the following difficulties to recruit ICT specialists during 2025?	Yes	No
F5.1	Lack of applications	1 <input type="checkbox"/>	2 <input type="checkbox"/>
F5.2	Applicants' lack of relevant ICT related qualifications from education and/or training	1 <input type="checkbox"/>	2 <input type="checkbox"/>
F5.3	Applicants' lack of relevant work experience	1 <input type="checkbox"/>	2 <input type="checkbox"/>
F5.4	Applicants' salary expectations too high	1 <input type="checkbox"/>	2 <input type="checkbox"/>
F5.5	Other (please, specify)	(_____)	
F6	Who performed your enterprise's ICT functions in 2025 (e.g., maintenance of ICT infrastructure, support for office software, development or support of business management software/systems and/or web solutions, security and data protection)?	Yes	No
F6.1	Own employees (incl. those employed in parent or affiliate enterprises)	1 <input type="checkbox"/>	2 <input type="checkbox"/>
F6.2	External suppliers	1 <input type="checkbox"/>	2 <input type="checkbox"/>

Module F: ICT and the environment (Scope: all enterprises)			
F1	<p>Does your enterprise use ICT systems or solutions to reduce the energy consumption of the enterprise?</p> <p>some of the examples may be:</p> <ul style="list-style-type: none"> • automated system enhancing energy efficiency of machinery • smart thermostat to monitor, control and optimize energy consumption • smart lighting systems • remote monitoring or control system to manage energy consumption • systems to detect anomalous consumption, voltage peaks or other non-conformities <p><i>Please do not take into account settings in the ICT equipment, e.g. sleep mode, turning the screen brightness down.</i></p>	<p>Yes 1 <input type="checkbox"/></p>	<p>No 2 <input type="checkbox"/></p>
F2	<p>Does your enterprise use ICT systems or solutions to reduce the materials used (including consumables) or to enhance the use of recycled materials?</p> <p>some of the examples may be:</p> <ul style="list-style-type: none"> • computer-aided design optimising material use • 3D printing for material efficiency • automatic sorting for better separation and recyclability of waste • monitoring systems supporting predictive maintenance of assets • flow sensor to reduce water consumption • ERP systems for minimizing overstocking and reduce material waste <p><i>Please do not take into account paper consumption, e.g. amount of paper used for printing and copying.</i></p>	<p>Yes 1 <input type="checkbox"/></p>	<p>No 2 <input type="checkbox"/></p>

Name and surname of the respondent	
Phone number of the respondent	

Time spent filling out the questionnaire	Hours ...	Minutes ...
--	-----------	-------------

Thank you for your cooperation!